



MOON PALACE® THE GRAND CANCUN

ALL-INCLUSIVE FEATURES

Five-star, luxurious accommodations, extraordinary dining options, top-shelf liquors, 24-hour room service, indulgent spas, complimentary Wi-Fi and unlimited local and long distance calls to the continental U.S. and Canada, as well as world-class entertainment every night.



FAMILIES



COUPLES



WEDDINGS



SPA



GOLF



MEETINGS

ACCOMMODATIONS OVERVIEW

Number of rooms: 1,304

- Grand Deluxe Garden View: 716*
- Grand Honeymoon Suite: 70
- Grand Swim-Up Suite: 33
- Grand Family Suite: 94
- Grand Presidential Suite: 202*
- Grand Presidential Suite (Physically challenged): 1
- Grand Swim-Up Presidential Suite (King/king): 8

Balcony: All

Double whirlpool tub: All

*Rooms for the physically challenged: 13

ADDITIONAL FACILITIES

Nizuc section | Sunrise section
Moon Spa & Golf Club | Golf Villas

ROOM AMENITIES

Double whirlpool tub
Private bath with shower
Balcony
Bottle of wine upon arrival
Seating area
Liquor dispenser
Minibar with sodas, bottled water, juices, domestic and imported beers
In-room snacks
Lavazza® coffeemaker
Smart TV with streaming via Google Chromecast®
CHI® bath amenities
CHI hairdryer and straightener

Bathroom scale
Pillow menu
Aromatherapy menu
Iron and ironing board
Bathrobes and slippers
Digital safe (laptop size)
Individually controlled A/C
Direct-dial telephone
24-hour room service
Wi-Fi
Turndown service
Beach bag
Sanitizing kit: 2 face masks, 2 antibacterial gels, 3 pouches of sanitizing gel
Alarm clock, radio, iHome dock



FOUR DIAMOND

Moon Palace The Grand Cancun

Imagine elegance to the hilt, days brimming with promise, the melding of luxury, technology and convenience, alluring magical nights, and having your every craving satisfied.

RESTAURANTS (1) SNACKS (4) BARS (9)

CARIBEÑO: Between bldg. 85 and 87, next to Caribbean pool. Caribbean cuisine.

Breakfast: 7:00 am-11:30 am ☀

Lunch: 12:30 pm-4:30 pm ☀

À la carte dinner: 6:00 pm-11:00 pm ❖

CASA MIA: R

Downstairs from the Central Lobby.

Contemporary Mexican cuisine.

À la carte dinner: 6:00 pm-11:00 pm ❖

CUSCO: Next to bldg. 94 **R**

and Wedding Kiosk. Peruvian cuisine.

Breakfast: 7:00 am-11:30 am ☀

Lunch: 12:30 pm-4:30 pm ☀

À la carte dinner: 6:00 pm-11:00 pm ❖

HABIBI: Central Lobby. Lebanese cuisine. ☀

À la carte breakfast: 7:00 am-11:00 am

À la carte lunch: 12:30 pm-4:00 pm ☀

À la carte dinner: 6:00 pm-11:00 pm ❖

JADE: Central Lobby.

Contemporary Asian cuisine.

Breakfast buffet 8:00 am-11:00 am (only in high season)

À la carte dinner/Robata grill 5:30 pm-11:00 pm ❖

JC STEAKHOUSE: Central Lobby. Steaks. **R**

Lunch: 12:00 pm - 3:00 pm ❖

À la carte dinner: 5:30 pm-11:00 pm ❖

LA CANTINA: Downstairs from the Central Lobby. Mexican cuisine.

À la carte dinner: 6:00 pm-11:00 pm ❖

LE CHÂTEAU: Central Lobby. **R**

Adults only. French cuisine.

À la carte dinner 6:00 pm-11:00 pm ❖

TAVOLA: Central Lobby, Italian cuisine.

Lunch: 12:00 pm-5:00 pm

À la carte dinner: 6:00 pm-11:00 pm ❖

THE GRAND BUFFET:

Breakfast: 6:30 am-11:30 am

Lunch 12.30 pm-4:00 pm

Dinner 6:00 pm-11:00 pm

THE GRILL: Between bldgs. 89 and 93

Snack à la carte service 11:00 am-5:00 pm

À la carte dinner/Argentinean cuisine

6:00 pm-11:00 pm ❖

BOULANGERIE: In front of The Grand Ballroom. Crepes, ice cream, paninis and more.

Snack service: 24 hours ☀

LOS TACOS: Between bldgs. 85 and 86,

Lunch and dinner: Authentic Mexican tacos à la carte: 11:00 am-11:00 pm

SNACK SELVA: At The Grand Terrace.

À la carte snack service: 11:00 am-5:00 pm

SNACK WATER PARK:

À la carte snack service: 11:00 am-5:00 pm

BEACH CLUB: On the beach, in front of Caribeño restaurant. Bar and lounge.

Bar service: 10:00 am-6:00 pm

À la carte snack service: 11:00 am-6:00 pm

LOBBY BAR: Central Lobby 9:00 am-1:00 am ☀

CARIBEÑO TERRACE LOUNGE BAR:

Second level 5:00 pm-1:00 am

CUSCO TERRACE LOUNGE BAR:

Second level 5:00 pm-1:00 am

TAPAS & VINO: Central Lobby.

Continental breakfast: 8:00 am - 12:00 pm

À la carte tapas service: 4:00 pm-11:00 pm ❖

THE LIBRARY: Speakeasy-themed bar.

The Grand Lobby, next to the bowling alley

6:00 pm-1:00 am ❖

THE NINTH PIN BOWLING ALLEY & BAR:

Bar and à la carte snack service:

10:00 am-1:00 am ☀

UNIQUE BAR & SNACKS: At the adults' pool, between bldgs. 87 and 88.

Bar service: 10:00 am-6:00 pm

À la carte snack service: 11:00 am-5:00 pm

UNIQUE NIGHT CLUB: Central Lobby.

Monday, Wednesday and Friday: 10:30 pm-3:00 am



DRESSCODE

- ☀ **Men:** Shirt, shoes or sandals.
- Women:** Blouse, shoes or sandals. Swimsuits without coverups or wet clothes are not permitted.
- ❖ **Men:** Dress pants.
- Women:** Resort casual attire. Sports clothing, swimsuits and tank tops are not permitted.
- ☀ **Men:** Long pants, shirt with collar and closed-toe shoes.
- Women:** Elegant attire, dressy shoes or sandals.

(\$) Fees apply.

RReservations required.

The service hours of the restaurants and bars may change without prior notice.



FACILITIES & ENTERTAINMENT

9 Outdoor pools

- Caribbean pool
- Olympic pool
- Half-Moon pool
- Selva pool
- Los Tacos relaxing pool
- Unique Day Club
- Family pool
- Wellness pool (2)

5 Swim-up bars

- Caribeño
- Cusco (2)
- Terraza Grand
- Wellness pool

Fitness center

- Spinning
- Yoga, Pilates, TRX

Daily activities

- Awe Spa facilities (\$)
- Nightly shows
- Theater (1,013 person capacity)
- Sports bar
- Bowling (\$)
- Beach club
- Aqua spinning
- Playroom kids club
- Wired Lounge

Waterpark

- Aqua play
- Mini golf
- Wave pool
- Lazy river
- ProFlow® Triple
- Slides
- Splash zone
- Bike station

Wedding Kiosk

RESORT SERVICES

Bell staff service
Pool concierge
24-hour room service
Complimentary Wi-Fi
Wedding services (\$)
Beauty salon (\$)
Gift shop (\$)
Jewelry store (\$)
Doctor on call 24 hrs (\$)
Taxi services available 24 hrs (\$)
Dry cleaning and laundry service (\$)
Currency exchange
Ice machines
ATM machine
Cribs and rollaway beds (upon request)
Wheelchairs (upon request)
Business center
PCs for Internet use
Spa boutique (\$)
Palace Vacation Planners (\$)
Complimentary self parking
Palace Rent-A-Car (\$)
Shuttle to Moon Spa and Golf
Golf academy (\$)
Bike station
Nanny Service (\$)

AWE SPA

64 Spa suites (76,875.8 sq. ft.)
42 Single treatment rooms
20 Double treatment rooms
2 VIP Golden Suites
Hydrotherapy facilities: Hot and cold plunge pools, steam room, sauna, aromatherapy shower, sensory pool, relaxation area

MEETING FACILITIES

The Grand Boardroom: 1,423 sq.ft.
Max. capacity: 13

Convention Center

Lobby level:

- **Grand Ballroom:** 32,075 sq.ft.
Max. capacity: 2,090
Banquet style
- **Crystal Ballroom:** 7,801 sq.ft.
Max. capacity: 680
Banquet style

Lower level:

- **Auditorium:** 6,733 sq.ft.
Max. capacity 182
- **Orion:** 1,873 sq.ft.
Max. capacity 100
- **Mercury:** 1,802 sq.ft.
Max. capacity 120
- **Neptune:** 2,195 sq.ft.
Max. capacity 150

Outdoor Areas

- **Starlight Terrace:** 26,366 sq.ft.
Max. capacity: 1,600
Banquet style
- **Cusco Terrace:** 9,150 sq.ft.
Max. capacity: 80
Banquet style
- **Caribbean Lounge:** 5,274 sq.ft.
Max. capacity: 200
Banquet style

**PURELY
PALACE** | 



LOCATION

10 mins. from Cancun International Airport
20 mins. from downtown Cancun
Carretera Federal 307, km 340 Chetumal-Cancun, Cancun, Quintana Roo C.P. 77500 Mexico
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MEXICO • JAMAICA